

Welcome to

CBS Startup Leadership

AGENDA



Welcome from CSE



Framing of today's topic by CBS Startup Leadership

- Who are we, and what's today's ambition?
- Why pay attention to startup leadership?



Working with yourself in the leadership role

- Facets of startup leadership
- Leadership challenges specific to early-growth startups

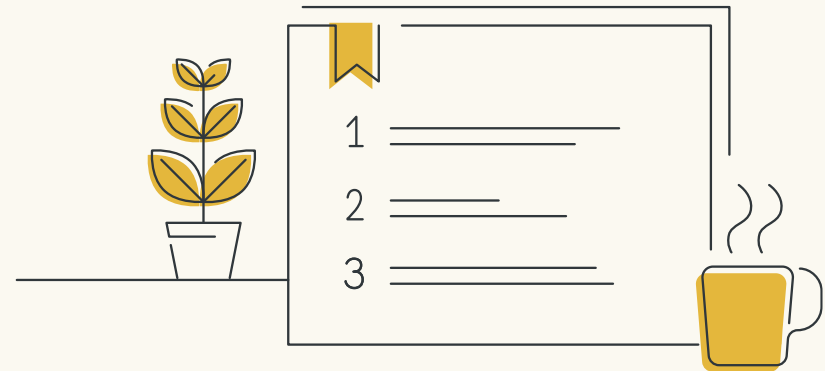


Tuning into your team and network

- How do you establish credibility in relation to investors and partners
- How does your leadership affect your teams performance and well-being



Wrap-up and thank you for today



Conventional ways to conceptualize the startup journey

The Startup Lifecycle



Maturity

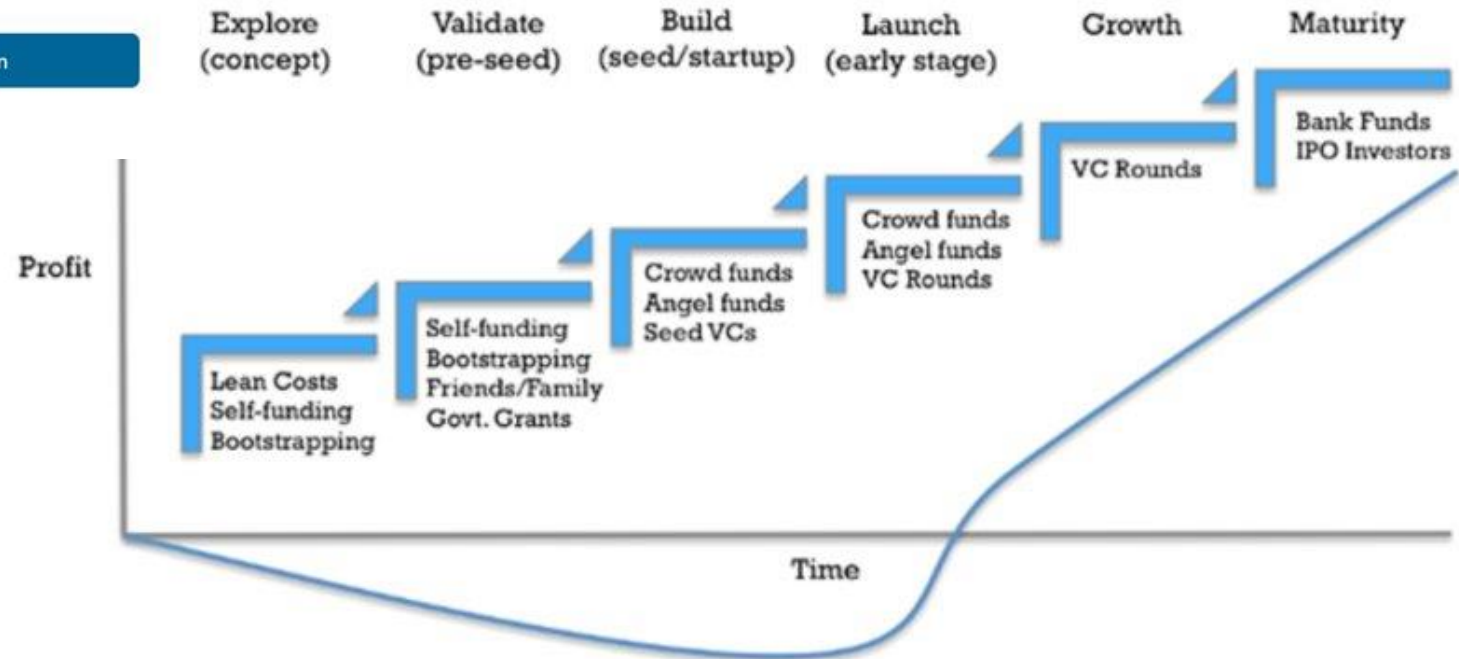
Concepts / ideas	MVP, prototypes	Product-market fit	Working at scale	Diverse revenue streams
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Typical Raise

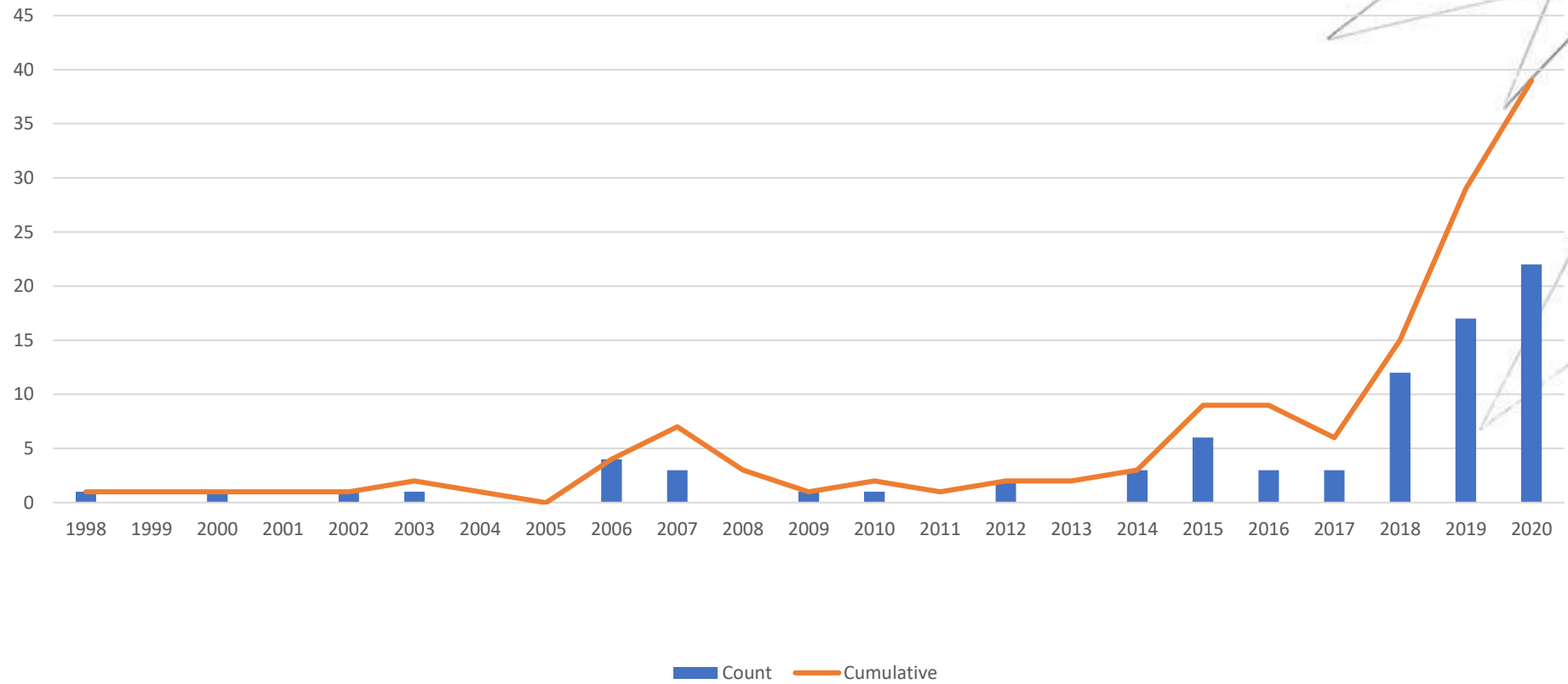
< \$1 million	< \$2 million	\$3-12million	\$10+ million	\$100+ million
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Typical Valuation


\$1-3 million	\$3-10 million	\$10-30 million	\$100 million\$	\$500+ million
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published startup leadership studies (n=100)



TECHBBQ

 Campfire Stage
10:20 AM - 10:55 AM • 35min • Thu

Shapeshifting Founders: The fluidity of leadership and the different stages of that journey

 Panel Discussion



Camilla Ley (Panelist)
Co-founder & Board Member • Queue-it



Rasmus Skovdal (Panelist)
Co-Founder & CEO • Relion




Dennis Schade Forchhammer (Panelist)
Co-Founder & CEO • Happy Helper

DESCRIPTION

Being a founder means navigating a number of challenges and roles. As you transition from early stage to series A, B, and exiting or IPO if you're lucky, you make a number of shifts. You shift from creating products to creating culture; you have to shift from building a team to building an organisation; you have to find your leadership role, and you sometimes have to say goodbye to it.

Founders need to move through these wildly different roles, often at incredible speeds. Overall, it seems that the fundamental capabilities that can help founders thrive through these shifts are a high degree of emotional coping and

 BBQ Stage
04:25 PM - 05:00 PM • 35min • Thu

Where Founder Mental Health meets High ROI's: Can they go hand-in-hand?

 Panel Discussion



Jake Chapman (Speaker)
Partner • Alpha Bridge Ventures



Malene Madsen (Speaker)
CEO • Woba.io



Mads Klarskov Petersen (Speaker)
COO • PreSeed Ventures

DESCRIPTION

With early stage founders juggling 1000's of balls in the air on a day-to-day basis, attention to mental health from the beginning of their journey tend to be sidelined in favour of other urgent tasks necessary to build a hyper-growth business. Especially for venture-backed startups, where the expectation of a future return equation.

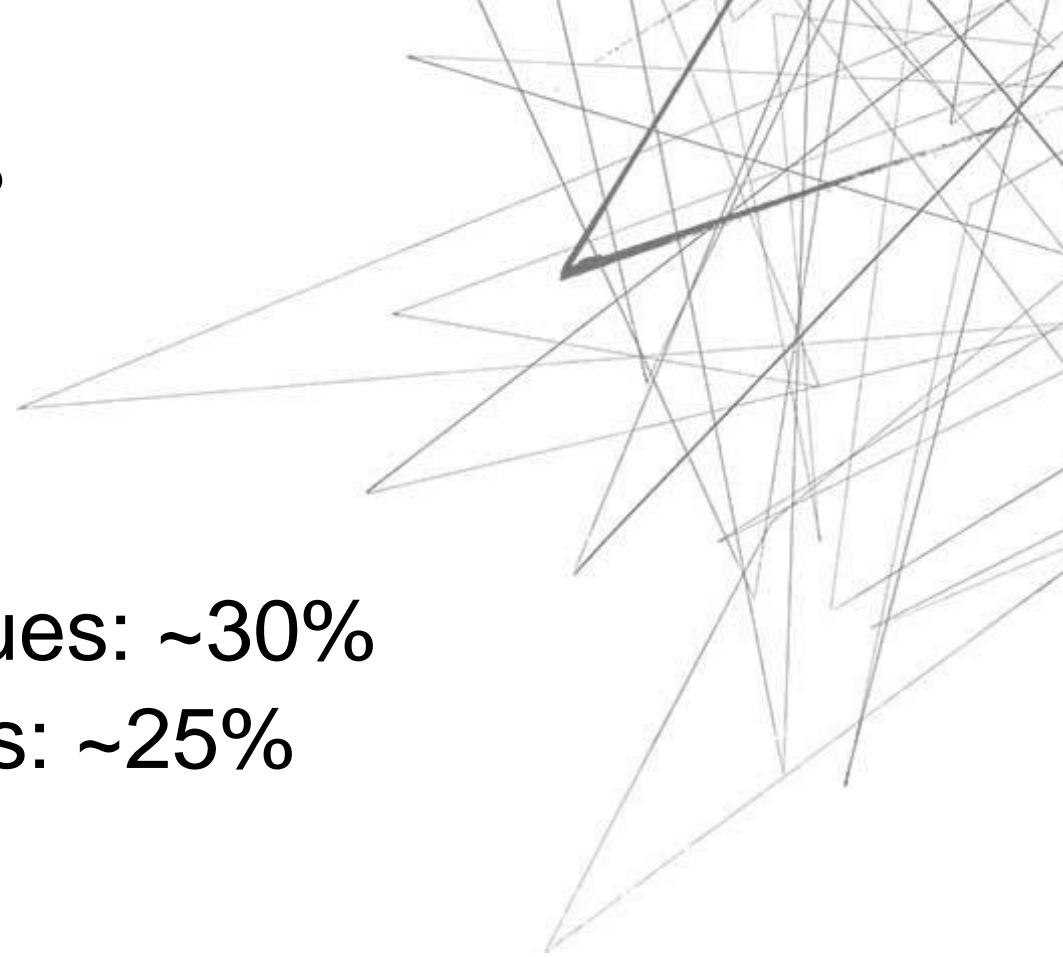
The big question then is, whether the goal of returns can go hand-in-hand with mental health and on a ESG responsibilities - and if so, how? Or, if on the contrary, the goal of returns will create a push towards those issues for the sake of hyper-growth?

Why do startups fail?

No Market Need: ~42%

Runway / investment issues: ~30%

Personal or team reasons: ~25%



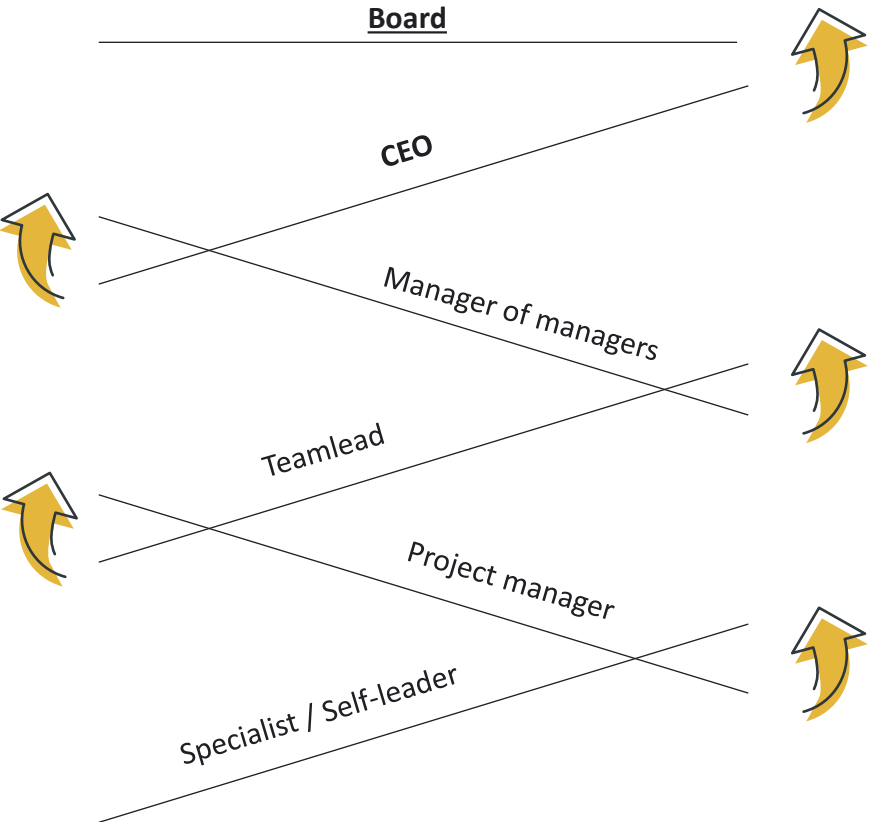
Working with
the
leadership
role is crucial
to success

**Leadership in startups affects
performance *more* than in traditional
companies**

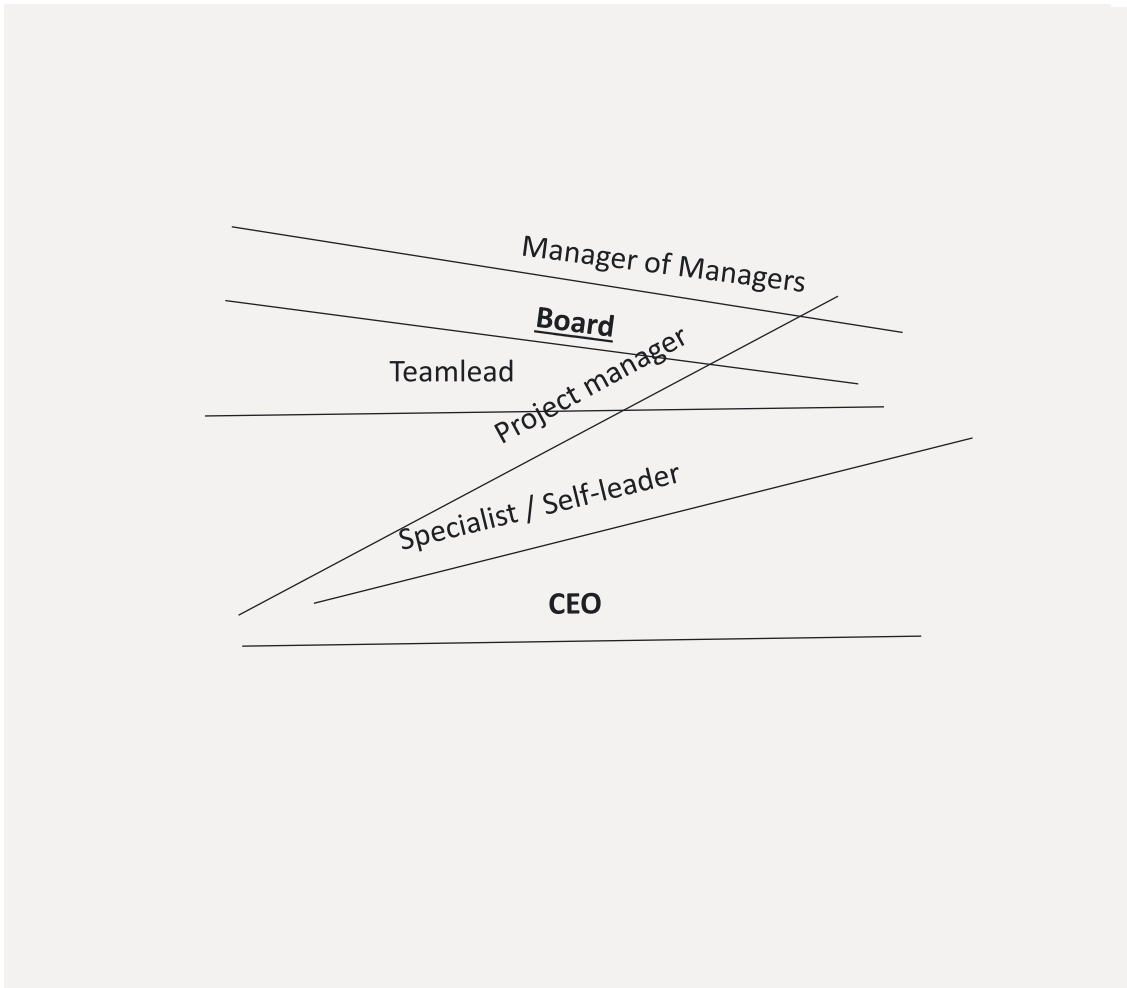
Laissez-Faire leadership has a negative effect



Conventional leadership



Startup leadership



In pairs

- In which situations do you experience yourself as a leader?
- When do you experience leadership challenges?

BREAK



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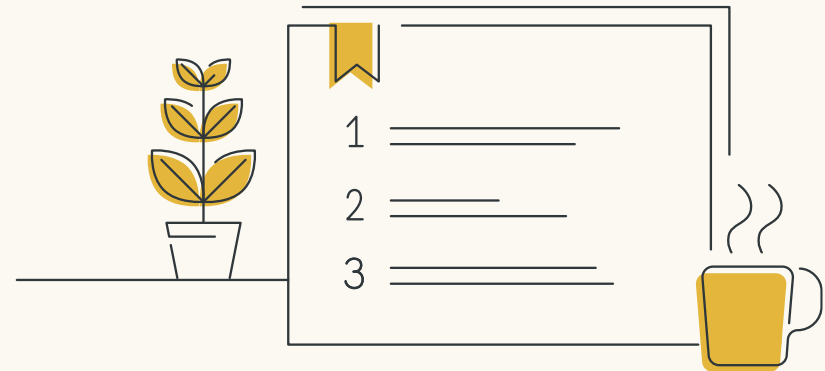


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Wrap-up and thank you for today





How does startup leadership behaviour impact your startup?

- CEO's self-efficacy has significant impact on performance.
- CEO's behaviour has a mediating effect on teams work-life balance and commitment to startup
- Risk-taking, perceived psychological security and cognitive adaptability moderate the startup's innovation and team creativity.
- "Dark features" affect employees' risk of burnout, reduce job engagement and hence performance.

What does good leadership look like?

- Think of a situation where you yourself have experienced good leadership, spend 1-2 minutes describing what characterized the leadership you experienced - how was it good?



What does
the
legitimized
leader role
look like?

3 LEVELS:

- **Master / Teacher**
- **Reference point**
- **Ideal and source of inspiration**



Master / Teacher WALK-THE-TALK



The Reference point
SHOW THE WAY





The ideal
INSPIRE



What does the legitimized leader role look like?



1. The leader is a master who shows others how to perform to perform well.
2. The leader creates a point of reference that others can use to understand themselves and get guidance to achieve their own goals.
3. The leader inspires others through vision and ideals.

HOW DO YOU WORK WITH THE LEADERSHIP ROLE?

Which situations do you do well in? Which situations do you want to get better at?

Demonstrate to others how to perform
- i.e.: actively setup 1-1 master-teacher sessions

Spot development opportunities that suit the employee
- i.e.: actively write down other team member's aspirations and seek out opportunities to fulfill

Inspire others with your communication and attitude
- i.e.: Practice tying in daily stand-up activities to overall vision.

Other...



How do you cope with startup stress?



Interpersonal skills will decrease as demands increase



Stress weighs down on both motivation and well-being



Founder stress will negatively impact your team and their performance

BREAK





Looking inward

- **Founder leadership mediates the effect team work performance, commitment and work-life balance.**
- **The ability to set goals and ability to self-promote both have positive correlations with business performance**
- **Founder stress and laissez-faire leadership will negatively impact your team and their performance**

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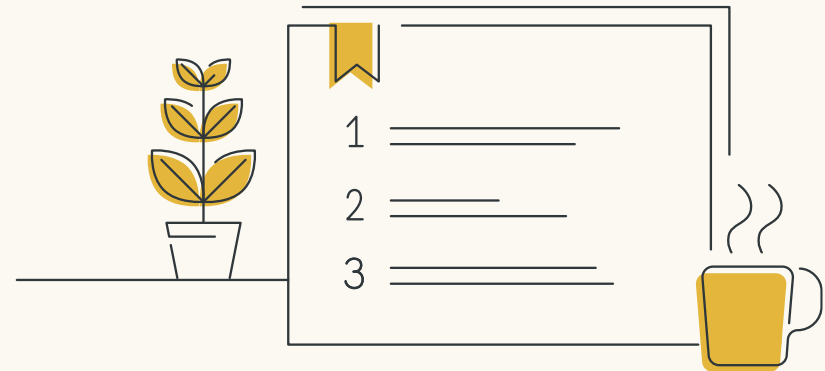


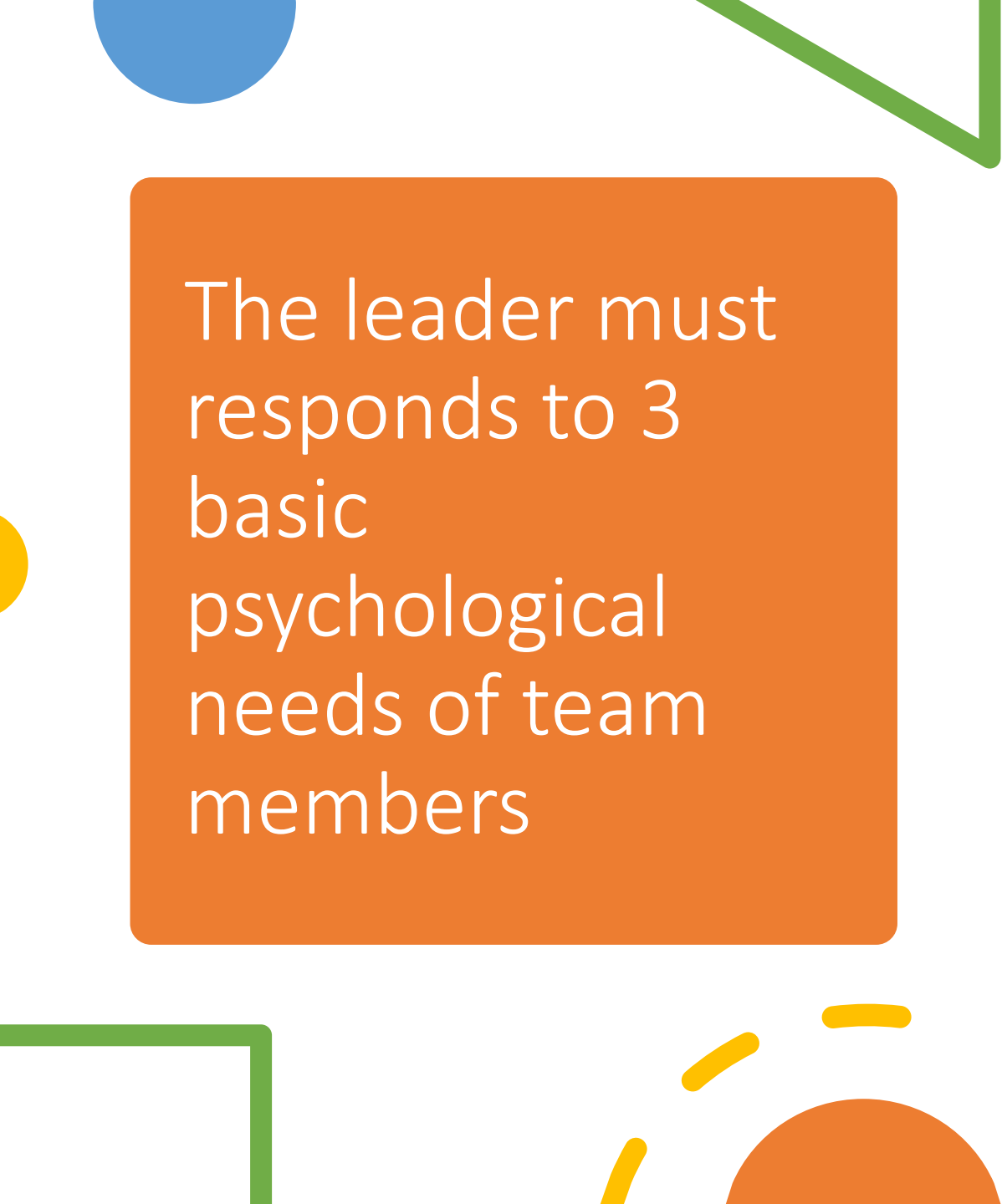
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The leader must respond to 3 basic psychological needs of team members

The theory of self-determination:

Everyone has 3 basic psychological needs

- **AUTONOMY:**
People need to feel that they have the freedom to choose and that their actions are driven by their own free will
- **COMPETENCE:**
People have a need to feel progress and that they master their tasks
- **RELATEDNESS:**
People need to feel socially connected to others and that others take care of them

The 3 basic psychological needs and motivation

BENEFITS OF SATISFYING NEEDS IN YOUR STARTUP

- If these 3 needs are satisfied, you are more motivated in your work and more likely to internalize the company's values
- Higher motivation increases well-being and higher well-being increases performance and job satisfaction
- Higher motivation also enables people to work under greater stress and reduces feelings of stress and reduces turnover

Autonomy

Do I matter?





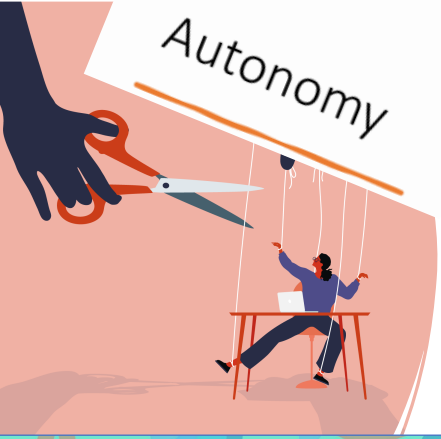
Competence

Does my work make a difference?

Relatedness

Do I belong here?





- i.e.: actively stay out of having your hand on every final delivery.



- i.e.: actively plan tasks, so that others will feel success in them (i.e. when onboarding).

Competence

Relatedness



- i.e.: plan informal events, use check-ins/weather reports in the beginning of meetings

The good startup leader is a:

- Master / Teacher
- Reference point
- Ideal and source of inspiration

Who motivates the team through:

- Autonomy
- Competence
- Relatedness

And monitors own stress and resilience



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